

NewHope

CommunityCare



2015

Annual Report

MISSION STATEMENT

Our mission is caring for our community by loving God, loving each other and serving the world. We provide relief care, developmental care and advocacy care to all people experiencing need to empower them to transform their lives.

KEY VALUES

- To live our lives as expressions of Jesus' heart of compassion and hope.
- To mobilise the NewHope Community to address need and relieve suffering.
- To develop inclusive communities of mutual empowerment.
- To provide people with networked options fostering improved wellbeing.
- To develop and enhance partnerships with the NewHope and broader community to maximise impact.

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NewHope Community Care is an initiative of NewHope Baptist Church.
The NewHope community provide the core of volunteer staffing of programs and donate 71% of income.



EXECUTIVE DIRECTOR'S REPORT

REV. DR. ALLAN DEMOND

NewHope Community Care enjoyed another fruitful year in 2015. The organisation continues to deliver great outcomes through programs and services that meet a range of community needs and foster significant transformation in individual lives. We make connections and empower communities in which people experience belonging, opportunity and healing.

It is a joy to hear the stories of improved wellbeing, personal growth and life changes that lead to hope. Our management team and the host of volunteers who serve in these activities are making an incredible difference. We know this because of the many expressions of gratitude and the testimonies that we regularly hear.

The need is endless. And therefore we seek to be strategic in our work by understanding and leveraging our strengths, partnering with others and continuously learning as an organisation. The work of our Strategy and Capacity Taskforce (appointed in 2014 for an initial two year period) assisted significantly with these practical intentions and in 2015 we made the following important gains.

- Developed improved protocols for program review
- Strengthened the formal peer support structure around our Director of Operations
- Undertook a comprehensive restructure of the management level staff

These initiatives have positioned us for greater sustainability and opened up significant growth potential. We are always seeking to deliver improved service to our clients and richer experiences for our volunteers. Improvements to our volunteer compliance and support processes, additional training and improved communication (for example, the dedicated website) have helped us make good on these aspirations in 2015.

We are a faith-based organisation, and as such love and Spirit motivate our work. We are passionate followers of Jesus in whose example we see a pattern for service. From His life we draw energy, insight, courage and compassion. We learn to love others unconditionally and to serve the world tirelessly. This is the engine of our work.

Our staff does a wonderful job. They work hard and care deeply. We are very grateful to each of them. We also have many partners, funding bodies and volunteers without whom we could not thrive. We thank them all for the continued support that allows us to bring new hope to the city.

DIRECTOR'S REPORT

REV. MONIQUE TEN HOOPEN



NewHope Community Care (NHCC) is all about mobilising everyday people and assisting individuals and families of all walks of life and situations with practical and holistic needs. Our goal is to cultivate empowering communities of compassion and hope to alleviate poverty and suffering. One to one care and service delivery assists with initial assistance, but in inclusive community people can find help, belonging and wellbeing and are empowered and transformed. Developing communities of hope where all can belong and participate is at our heart.

I hope you enjoy reading this report which is a testament of thousands of interactions through various services and programs including; Relief Care, Debt Management, English Second Language groups, Community Meals, Counselling and various areas of advocacy and more. As you read this report may you not only hear of the activity, but may you feel the impact in people's lives and celebrate with us.

We have many stories of hope to share but significant achievements include:

- The 2015 launch of our new website funded by the Lord Mayor's Charitable Foundation. Visit newhopecare.net.au to find out more about NHCC and for up to date information. It has become a significant doorway into our community and tool of communication in today's electronic age.
- The further development of our volunteer systems, volunteer manual and compliance which we were able to undertake with the assistance of an HR professional, through support from the Collier Foundation. This will empower our leaders and volunteers to do more while providing safe and healthy places of community.
- The many hours of reflection, discussion, analysis and input from the Strategy and Capacity Taskforce noted in the Executive Director's report. This has led to strategic decisions for 2016 to enable Community Care to grow and develop, and further our reach.

Check out the new website at
newhopecare.net.au

FUNDED BY



COMMITTEE OF MANAGEMENT

Richard Beaumont (Chair)
Rev. Dr Allan Demond (Executive Director)
Joshua Morse (Finance Director)
Surette Southwood (Secretary)
Kent Burley

Sam Farmilo
John Fearn-Wannan
Bator Martonyi
Tim Worsam

Rev. Monique ten Hoopen
Liz Broadbent
Jess Groszek
Raymond Leung
Sandy Willans

OPERATIONAL TEAM

STRATEGY AND CAPACITY TASKFORCE

Rev. Dr Allan Demond
Rev. Monique ten Hoopen
Ben Allsop
Murray Baird
Derek Winter

It's so exciting to see the potential of where we are going, how to engage the community, and to create and open new doorways where we can make a difference. How we can facilitate spaces where people can grow in wellbeing, and people can become leaders. They can become all they are. Many of the people who visit NHCC have never had people walk alongside them. They've never had people believe in them. It takes them a while to adjust to the fact that at NewHope we are interested, and we do believe in their potential as our neighbours, our community, our fellow Australians.

We continue to strive to empower our leaders and volunteers, identifying the expertise, skills and gifts amongst us and releasing them to make a difference in community. They are re-imagining our new 'front doors' and ways of doing life together, assisting those previously experiencing marginalisation, disadvantage and loneliness.

None of this is possible without the hearts, time, skills and generosity of our volunteers and donors, and to you we say a huge thank you. We have a small but amazing staff team, as well as some key leaders who provide leadership, structure and support. Without you, our volunteers would not achieve all they do and our reach would not be as effective - thank you. We are blessed beyond measure with great governance and accountabilities. To our Committee of Management and Finance team, huge thanks! To each and every donor, funder and supporter, your generosity has made a difference to the everyday lives of people in our community.

To our community, our recipients, our new friends, thank you for allowing us to walk alongside you and be a part of your lives. You have taught us much and enrich our lives every day.

We are a faith-based organisation and ultimately, we give thanks to God!



2.3 FTE DIRECT STAFF



2 PSYCHOLOGISTS



130+ VOLUNTEERS



1 COUNSELLOR

PRACTICAL ASSISTANCE

NewHope Community Care continues to reach out to our urban neighbours with material aid, but also to create for them hope and communities of support. While Blackburn and its surrounding suburbs may seem affluent compared to other areas of Melbourne, relationship breakdown, job loss and illness are only a few of the daily issues that may impact the fabric and wellbeing of community. We also support NewHope Croydon as they assist the community and surrounds of which they are a part.

What a diverse community our loyal volunteers and programs serve! Long time residents, newly arrived migrants from overseas and interstate, blended families and individuals, refugees, children from over 50 cultural backgrounds, teens exploring their life purpose. For over a third of our constituency, English is not the first language.



Volunteers Geoff and Armin collecting food for the Community Care Food Pantry



Our volunteers are drawn from a wealth of professional and service backgrounds, utilising their life experiences as they come to know our regular clients – for the long term. It is the conversations they have with clients, the stories they then share together that provide a connection far greater than the material need of a food parcel. They create 'belonging' and relationship as human beings, a community of hope and reach far beyond a provider-client model.

We must thank LinC Whitehorse and Eastern Emergency Relief, including its core of 14 support agencies that provide NHCC with solid back up when our own assistance to an individual or family is exhausted.

"Dear NewHope, thank you for the very kind gift of Coles Grocery Gift cards. I was thinking just the other day how blessed we are. We have a family with whom to celebrate Christmas, a choice of humble but tasty fare to share, sweet memories of those who are no longer with us.... Now we also have some treats and trimmings thanks to you. The treats and trimmings we would have been content to forego but the thing that blesses us most is that you want us to have them! And we love you for it, and pray that it will be returned to you..."

- NHCC client.

"Dear NewHope, great news! We dropped off gifts and grocery cards to a single mum two doors down here in Croydon last night. She'd just been cut back from three days work to one... and was wondering how to manage with two boys. Perfect timing! She hugged us like we were family. Praise God for your generosity."

- Phil Gaudion, Croydon

There are many joyous examples of the reach of our work:

Our Christmas Drive in 2015 collected toys, bedding, hampers, toiletries and much needed baby items, as well as \$6,500 in supermarket vouchers to distribute to those needing financial relief and support at Christmas time. Recipients included Kerrimuir Primary School families, and individuals and families in direct contact with NewHope. A bus load of goods and vouchers was delivered to the Gippsland & East Gippsland Aboriginal Cooperative. Due to the generous amount of toys donated, excess toys and games were delivered by the Year 12 Schoolies Mission Exposure Trip to children in need in Indonesia.

NHCC also worked to enable an indigenous child from regional Victoria to be reunited with his mum and sibling in northern NSW for Christmas. The family could not have afforded to be together during the festive season without NHCC and its supportive donors.

In 2015, demand on the Food Pantry doubled. Fortunately, the pantry is generously supported by donations from the NewHope Church community and our neighbours at large. Relief foodstuffs are also stretched further due to purchases from Foodbank.

Giving to NewHope Community Care Inc.

If you require a tax deductible receipt:

BSB: 033 113

Acc: 16 8273

Reference: SURNAME+"CARE"

If you do not require a tax deductible receipt:

BSB: 033 113

Acc: 22 7130

Reference: SURNAME+"GIFT"

NewHope Community Care is registered as a fundraiser:

Fundraising Registration Number: 13841

PERSIAN ASYLUM SEEKERS

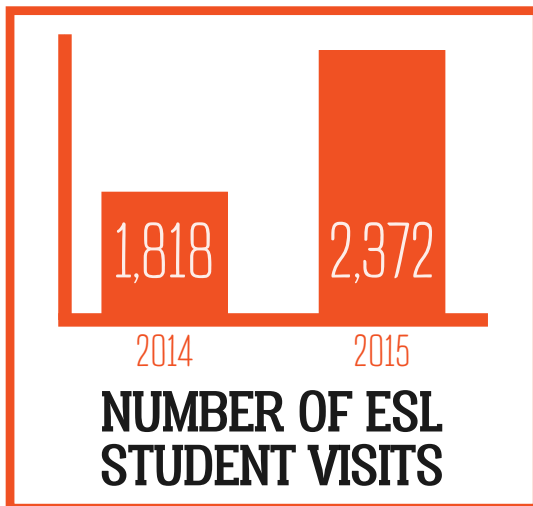
In 2015 we continued to seek out how best to empower and assist our Persian community, the majority of whom are asylum seekers and refugees. As well as the general relief care, ESL and services provided by Community Care, a group of non-Farsi speaking people walks alongside and attends the fortnightly Persian social gathering. They have assisted people with food, filling out forms, talking together so people can improve their English, and providing encouragement and assistance in preparing for employment. When we learn of a specific need, we try and assist where possible.

"I always enjoy coming to this English Class, not only to learn English but the warm hospitality. I can feel and see that the teachers and helpers are doing it so willingly and joyfully." - ESL Student

COURSES4LIFE

ESL CLASSES

With many new migrant groups moving to Australia, the need for English As A Second Language classes are critical. NewHope Community Care's classes are popular; no sooner did we create a new, volunteer driven ESL class than the places filled.



In 2015, ESL reported 2,372 student visits, compared to 1,818 student visits in 2014. The 9am classes were busting out of classrooms into the corridors, so eager were family members and friends to attend and learn. New classes were created at 11am time slots for people from countries as diverse as China, Thailand, Korea, Brazil and Iran.

By Term 4 2015, all classes were at capacity. Our goal for 2016 is to have enough volunteer capacity to run 11 classes weekly. The ESL program is purely volunteer-driven, a testament to NewHope's broader community whose members have stepped forward to assist. Even our ESL Coordinator, retired English Teacher, Marilyn Burke takes on her volunteer role joyfully and with purpose. Each week, she has developed and coordinated lessons for three different language proficiency levels, as well

as motivating and empowering a solid, dedicated team of volunteers. Marilyn is also called upon by other ESL groups for advice and support.

"Thank you all volunteers for your continued support. We have a wonderful opportunity... through ESL. Remember the Sunday when Jeff brought his wife visiting from China? Sanaz from Iran brought her mother and sister. Bruce brought Wilton from Brazil who he'd met earlier in the week in Federation Square. In our crowded classes it's not always easy but you do a great job to make people feel welcome and cared for." - Marilyn, ESL Coordinator



www.capaust.org

CAP DEBT MANAGEMENT CENTRE

CAP stands for Christians Against Poverty; its Debt Centre programs throughout Australia provide debt management, assistance, budgeting courses and volunteer support workers to those experiencing financial hardship in localised communities. Centres such as ours provide the face to face connection and pastoral support. The CAP central office in Newcastle houses the financial expertise providing the professional advice, planning and budgeting to advocate with creditors, and is instrumental in a person becoming debt free.

One young couple fell on hard times following the birth of their baby. Dad had attempted a business that was failing and mum had no work following maternity leave. While embracing CAP their confidence grew, budgets were created for them and mum was 'head hunted' for an employment opportunity, creating a solid income flow.

An elderly gentleman was struggling to pay bills. He'd cared for his wife through her significant illness over 11 years, and the bills had accumulated. He felt he couldn't reach out to his children; he'd troubled them enough. Whilst the CAP team were visiting one son dropped in discovering his dad's plight, keen to assist, the family are working together helping their dad and grandad out.

A family warded off eviction as they struggled with under-employment, failing business attempts and dad's struggle with depression. Thanks to CAP, they now have a plan to get on their feet again and become debt free.

STEPPING INTO 2016

The current CAP Center runs 1-2 days per week, and currently adds on average 2 new clients per month. As funding increases, we hope to expand this transformational service.

NewHope Community Care has entered into a Memorandum of Understanding with One Community Church, also situated in Blackburn, to jointly support the CAP Debt Management Centre. Previously, both groups had run CAP Centres but reached the understanding that their service provision was more efficient if they worked together. The MOU will increase resources and volunteer numbers, create a more sustainable program and further its reach throughout the community.

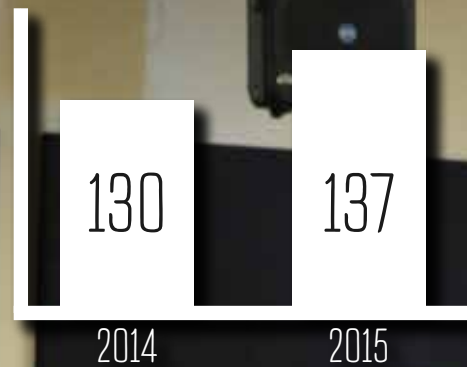


David Ratten, Senior Minister at One Community Church, and Allan Demond, Executive Director of NHCC

DINNER TONITE

A COMMUNITY OF HOPE

John & Jenny Fearn-Wannan receiving the Deakin Community Award for their service at Dinner Tonite, pictured with Federal Member Michael Sukkar



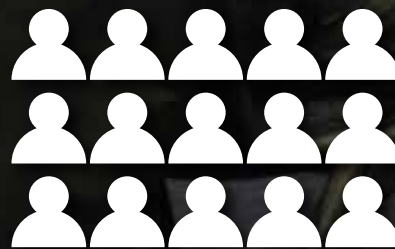
WEEKLY AVERAGE NUMBER OF
DINNER TONITE GUESTS




MEALS SERVED IN 2015



\$2.96
PER MEAL



UP TO 15 TEAMS
OF VOLUNTEERS EVERY MONTH



Dinner Tonite is now a social highlight for many marginalised people or those experiencing loneliness and hardship in our local community. Nearly 140 people attended each Saturday night of the year. Lively conversation creates fellowship, and inclusion of even the newest guest during the free, two-course meal. Strangers soon find an opportunity to engage further, and may be introduced to NHCC's other support services. Following dinner, a small chapel service gathering is held where all are welcome to come as they are, explore beliefs, discover hope and find support.

Pivotal to the Dinner Tonite community are our volunteer hosting teams sitting together with guests, walking alongside them and forming relationships, also supported by our cooking and serving teams.

At Christmas we celebrated with over 250 guests. We were entertained by Fiji's Island Breeze Rugby Plus group, and sang carols with our own extremely talented 'Chapel - Dinner Tonite Choir'. We were inspired and challenged by the stories and input of Kali Selewau, one of the tallest men in the world. The event was supported by a Community Event Grant from Baptist Union Victoria.

We remain grateful for the support of many external groups – their input and funds keep our overheads minimal, and our service delivery much larger. A huge thank you to St Alfred's Anglican Church who provide the serving team on the second Saturday of the month. The Rotary Club of Box Hill Central not only gifted \$2,500 for Dinner Tonite but also provided dedicated serving teams for months with five Saturday nights.

Feed Melbourne funded improved storage facilities for Dinner Tonite. The more efficient space has enabled better planning and storage of foodstuffs, and a less hazardous, larger pantry space.

Thank you also to the Whitehorse Community Chest Inc and donors from the City of Whitehorse for the grant of \$2,271 in support of Dinner Tonite. Various food retail outlets offer discounts and donations. The regular ongoing provision of food donations from FareShare and Foodbank Victoria also contribute to sustainability of the program and a thank you is also in order to the volunteers who drive and collect the food on a regular basis.

Our thanks to the many, many volunteers who assist with meal preparation, set up and pack down of the room, cleaning and serving, welcoming and conversation. There are so many links in the chain of people who make Dinner Tonite the community of hope it is today! Catering Coordinators of Dinner Tonite, John and Jenny Fearn-Wannan must be thanked for years of tireless service, as they stepped down in June from this key position, not before receiving a Deakin Community Award.

COUNSELLING

Core to NewHope Community Care's holistic service provision are its counselling services.

Many visitors to our Blackburn North centre may need more assistance than a food parcel or gift card to assist them at that particular crossroads of their lives.

Our Counselling Centre assisted children, teens, adults, couples and family units from diverse backgrounds and facing myriad life challenges. Issues presenting included job loss, relationship breakdown, violence in the home, major life change, death in the family, anger management issues, gambling, anxiety, depression and post-natal depression, and identity.

In 2015, we improved counselling services by recognising the language needs of our clients; our counsellors and psychologists speak English as well as Cantonese, Mandarin, Hindi, Malayalam, Tamil and Afrikaans. Our Counselling Centre therefore not only increases its community reach but also its understanding of cultural and community issues. With a Doctor's referral and Mental Health Plan our psychologists are Medicare rebatable and reduced counselling fees are available for people experiencing proven financial hardship.



ADVOCACY PROGRAMS

UNSHACKLED – HUMAN TRAFFICKING
AND SLAVERY

ASYLUM SEEKERS & REFUGEES

FAMILY VIOLENCE

FIRST AUSTRALIANS



Unshackled unites NewHope's supporters' advocacy and concerns. It exists to put an end to human trafficking and slavery in Victoria and across the world by encouraging individuals to make a personal commitment. Unshackled's Jess Groszek not only established the movement five years ago, but has empowered and encouraged thousands of people around Australia to engage in the cause of human trafficking.

In June, Unshackled and International Needs Australia partnered to coordinate the first Immersion Conference at NewHope. Over 200 people attended this successful weekend event, with 'super encouraging' feedback. Guest speakers included International Humanitarian Moira Kelly, leading journalist Nick McKenzie, Coralie Alison from Collective Shout, and Federal Parliamentarians Michael Sukkar and Anna Burke. Included in the Conference was a screening of *The True Cost*, a documentary movie detailing the high cost of fast fashion.

Unshackled has also engaged with International Justice Mission, hosted an aid forum with Federal Members of Parliament, and joined Baptist World Aid for an *Insights into The Fashion Guide* event, educating participants on ethical shopping and advocacy.

For the first time, the Unshackled project was shared with school students. The full length Unshackled presentation was given during Carey Baptist Primary's Social Justice Day. Our Unshackled Ethical Shopping Tours also expanded to accommodate two school groups.

These tours were well supported by church groups and friendship groups, with ethical shopping tours taking place at the Glen, Knox and Westfield Doncaster Shopping Centres. They educated participants about the poor employment conditions experienced by some garment factory workers overseas, and to make solid choices about their fashion purchases.

Thank you to Unshackled's incredible team of engaged and passionate volunteers who have made our many initiatives possible due to their advocacy and concern for trafficked women and their families.



Nick McKenzie speaking at Unshackled's
Immersion Conference

ADVOCACY PROGRAMS

UNSHACKLED – HUMAN TRAFFICKING
AND SLAVERY

ASYLUM SEEKERS & REFUGEES

FAMILY VIOLENCE

FIRST AUSTRALIANS

ASYLUM SEEKERS

NewHope Community Care has long-assisted new arrivals to our community; be they from interstate, regional Australia or overseas. As more refugees and people on Temporary Protection Visas seek to live in our communities, NewHope has in turn sought to understand how we can assist. By bringing our supporters and volunteers from different nationalities together, we will equip our community to respond to the needs of their communities.

We already recognise the challenges refugees face in employment, of needing food and basic practical support, in understanding English, filling in forms, understanding departmental processes. They in turn want to serve us, and that creates a new paradigm of service delivery – how to receive in return.

This is our opportunity to bridge the gap between Government support and the individual needs of refugees. Our goal is to help asylum seekers to integrate into community, just as we help many other migrant groups to find a new beginning.





FAMILY VIOLENCE

In 2015, NewHope Community Care formally considered the solutions needed to prevent family violence. We are working with the Baptist Union of Victoria and Crossway Church in Burwood to consider how we assist Baptist pastors, their churches, parishioners and associated organisations to be better equipped to respond to family violence in their communities. On November's White Ribbon Day Community Care staff wore white ribbons. At church services on the Sunday the drummer through to the preacher, all leaders, musicians and singers on the platform wore white ribbons.

As a trusted community support service, NHCC is considering how we educate our community of supporters to respond. Our response is also needed at the coalface of support, reaching out, providing shelter and community to families and individuals impacted by family violence. As individuals feel empowered to speak out and report violent incidents, our focus is to be armed to provide them and their children with the right emotional, emergency and basic supports at the right times.

FIRST AUSTRALIANS

On 7th May 2015, the Executive Director and Director of NewHope Community Care met with the General Manager, staff and volunteers at the Mullum Mullum Indigenous Gathering Place for a cuppa and chat. Allan Demond and Monique ten Hoopen listened and discussed how the two organisations could connect and support each other's programs in the future.

This exciting opportunity gives NHCC a chance to practically, relationally and holistically reach out to more of our community, and in return, have MMIGP reach out to us. We look forward to taking further steps of raising awareness, developing relationship and reconciliation in 2016.





PARTNERSHIPS

JUBILEE HOUSING

Jubilee Housing provides housing to people who struggle to afford other forms of accommodation. We love to see the friendships and sense of community that take shape in our complexes. We celebrate when one of our residents leaves to move onto their own home. We feel the joy when residents talk of the change to their circumstance as a result of living at the Jubilee complex.

Jubilee Housing commenced in 1986 as a community housing management organisation initiated by Box Hill and NewHope Baptist Churches. Today Jubilee Housing comprises of 40, 1-4 bedroom units and one house and has a third partner, Croydon South Anglican Church.

Thank you to Stephen Lockrey (Secretary) and John Theissen who served in our two seats on the Committee of Management in 2015. As John changes his role we welcome Chris Groszek to the Committee of Management.

LINC WHITEHORSE

LinC Whitehorse comprises a group of volunteers from various Christian denominations. Their aim is to help meet some of the practical, short-term needs of people within the City of Whitehorse. NewHope is a member of LinC and is represented by Joan Gunston on the Board of Management. Several volunteers regularly give of their time to assist with tasks.

HABITAT FOR HUMANITY

A Christian based, independent, non-profit organisation working to reduce housing poverty, Habitat For Humanity is a recognised voice on the right to shelter. Having been a part of NewHope's story we continue to seek ways to support Habitat for Humanity.



NewHope Community Care is pleased to continue its standing as a flagship organisation of A Just Cause. The movement's values and focus on justice issues align so closely with our own advocacy journey, taken on behalf of our urban and international 'neighbours'.

A Just Cause mobilises local churches to engage with the issues of justice and to advocate for the vulnerable and oppressed. It educates supporters on local and national justice issues including refugees and asylum seekers, indigenous disadvantage, homelessness, fair trade and human trafficking.



KIDS IN NEED AT KERRIMUIR PRIMARY SCHOOL

Through the “Whitehorse Community Chest Kids in Need” program, NewHope donated \$3,800 to support students from Kerrimuir Primary School experiencing disadvantage. These funds assist with books, swimming lessons, school camps, uniforms, shoes, incursions and excursions that children may otherwise miss out on. We enjoy and see the advantage of working together with the “Chest” and a school which understands the needs of its students. At Christmas we are thankful for the many donations of non perishable food items for our Food Pantry, and enjoy being able to provide them with supermarket vouchers for families in need.

PLEASE THANK:

Baptcare
Baptist Union Victoria
Blackburn North Dry Cleaners
Blackburn South Community (Bendigo) Bank
Breadstreet Bakery
Collier Foundation
Eastern Emergency Relief Inc.
FareShare
Feed Melbourne/Leader Newspaper
FoodBank Victoria
Kerrimuir Primary School

Lord Mayor’s Charitable Foundation
NewHope Baptist Community
ONE Community Church of Christ
Red Rooster Box Hill North
Rotary Club of Box Hill Central
Rowe Family Trust managed by Perpetual
St Alfred’s Anglican Church
Telstra
The Morris Family Trust managed by Perpetual
Whitehorse Community Chest

FINANCE SUMMARY

FOR THE YEAR ENDED 31ST DECEMBER 2015

STATEMENT OF COMPREHENSIVE INCOME

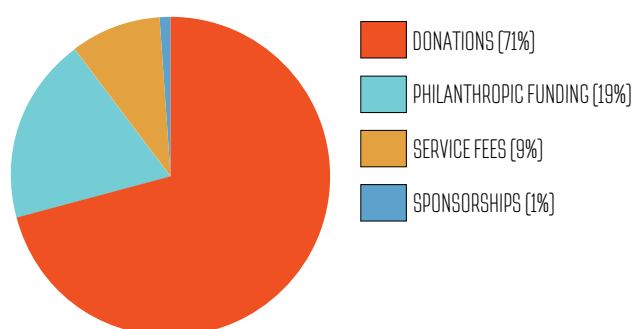
	2015 (\$)	2014 (\$)
Revenue ¹	299,312	401,895
Vision & Strategy Expenses ²	(206,037)	(121,171)
NewHope Counselling Expenses ³	(37,538)	(59,286)
Relief Care Expenses	(15,444)	(16,011)
NewHope House Expenses	(55,703)	(61,554)
Advocacy Expenses	(22,557)	(23,336)
Courses4Life Expenses	(909)	(3,682)
CAP Debt Centre Expenses	(32,214)	(27,049)
Dinner Tonite Expenses	(24,345)	(17,175)
SURPLUS / (DEFICIT) OF NEWHOPE COMMUNITY CARE INC.	(95,435)	72,631

BREAKDOWN OF REVENUE	2015 (\$)	2014 (\$)
Vision & Strategy Income ⁴	235,250	209,236
NewHope Counselling Income ⁵	25,334	43,732
Relief Care Income ⁵	8,131	37,264
NewHope House Income ⁶	-	12,333
Advocacy Income ⁵	3,692	32,982
Courses4Life Income	935	4,385
CAP Debt Centre Income ⁷	3,174	44,377
Dinner Tonite Income	22,796	17,586
TOTAL REVENUE	299,312	401,895

STATEMENT OF FINANCIAL POSITION

ASSETS	2015 (\$)	2014 (\$)
Current Assets		
Cash and Cash Equivalents	35,614	7,041
Trade and Other Receivables	3,953	1,018
Total Current Assets	39,567	8,059
Non-current Assets		
Property, Plant, and Equipment	794,916	804,815
Total Non-current Assets	794,916	804,815
TOTAL ASSETS	834,483	812,874
LIABILITIES		
Current Liabilities		
Trade and Other Payables	8,922	31,436
Interest Bearing Liabilities	47,362 ⁸	-
Provisions	13,771	12,708
Total Current Liabilities	70,055	44,144
Non-current Liabilities		
Interest Bearing Liabilities	479,112 ⁸	389,055
Provisions	2,654	1,578
Total Non-current Liabilities	481,766	390,633
TOTAL LIABILITIES	551,821	434,777
EQUITY	2015 (\$)	2014 (\$)
Reserves	28,496	43,790
Retained Earnings	254,166 ⁸	334,307
TOTAL EQUITY	282,662	378,097

¹INCOME BREAKDOWN



²The expenses for the Website Project and the Community Mobilization Project were included in Vision & Strategy in 2015 (see note 4) as well as most staff related expenses.

³Most counsellors were on contract in 2015 as opposed to several casual and part timers in 2014 – a significant cost cutting exercise.

⁴In 2015 we received a Community Mobilization Grant of \$25K and a Website Grant of \$15K.

⁵In 2014 we received a once off specified allocated gift of \$15K for the Counselling Centre, \$25K for Relief Care and \$25K for Advocacy (Unshackled).

⁶We had no external tenants at 522 Middleborough Road, all rooms were utilised for the activities of NHCC.

⁷In 2014 we received a significant grant of \$37K.

⁸The property loan of 522 Middleborough is split over current and non-current liabilities in 2015. Significant amounts were repaid on this loan in previous financial years (well ahead of target) due to the surpluses of NHCC for a number of years. We were more cash tight in 2015 due to lower income and had to re-draw some of these funds for cash flow purposes.

AUDITOR'S REPORT



INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF NEWHOPE COMMUNITY CARE INC.

Report on the Financial Report

We have audited the accompanying financial report, being a special purpose financial report, of Newhope Community Care Inc. (the association), which comprises the Committee of Management's Report, the statement of financial position as at 31 December 2015, the statement of comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, notes comprising a summary of significant accounting policies and other explanatory information, and the statement by the members of the Committee of Management.

Committee's Responsibility for the Financial Report

The committee of NewHope Community Care Inc is responsible for the preparation of the financial report, and has determined that the basis of preparation described in Note 1 is appropriate to meet the requirements of the *Associations Incorporation Reform Act 2012 Victoria* and is appropriate to meet the needs of the members. The committee's responsibility also includes such internal control as the committee determines is necessary to enable the preparation of a financial report that is free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We have conducted our audit in accordance with Australian Auditing Standards. Those standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the association's preparation of the financial report that gives a true and fair view, in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the association's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the committee, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Independence

In conducting our audit, we have complied with the independence requirements of Australian professional ethical pronouncements.

Opinion

In our opinion, the financial report presents a true and fair view, in all material respects, of the financial position of NewHope Community Care Inc. as at 31 December 2015 and its financial performance for the year then ended in accordance with the accounting policies described in Note 1 to the financial statements, and the *Associations Incorporation Reform Act 2012 Victoria*.

Basis of Accounting

Without modifying our opinion, we draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared to assist NewHope Community Care Inc. to meet the requirements of *Associations Incorporation Reform Act 2012 Victoria*. As a result, the financial report may not be suitable for another purpose.

Joel L Hernandez, CA
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2nd May 2016
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